

The Zero Harm at Work Leadership Program

Changing culture

Greg Lauman, Principal Program Officer

What is Zero Harm?

- The concept of zero harm is defined as “no harm to anyone, anytime while at work”.
- Zero Harm at Work is the underlying philosophy for workplace health and safety in Queensland for the next 10 years and beyond.
- Both a goal and a journey

Why Zero Harm?

30,100 reasons to act

- Around 30,000 Queenslanders suffer a serious workplace injury every year
- Around 100 Queenslanders die each year while doing their job.
- Workplace accidents cost the Queensland community \$6.2 billion a year.

The Zero Harm at Work Leadership Program

- Leadership and culture change
- Targets directors/owners/CEOs from Queensland's largest companies, associations and unions
- Provides an ongoing forum for industry
- Looks at what industry is doing right!

What's different about this program?

- Awareness program rather than compliance
- Focuses on role of industry collectively through forums
- Industry talking to industry
- Implications for supply chain in second phase
- An initiative of the Workplace Health and Safety Board, but
- Aims to be owned and driven by industry

Benefits of Membership

Effective management of health and safety risks helps to:

- workers' compensation premium savings
- maximise productivity and wellbeing of employees
- encourage better relationships with contractors.
- improve an organisation's reputation in the eyes of investors, customers, government, competitors, suppliers and the wider community.
- program members will be individually recognised on the WHSQ website
- Good "Corporate Citizenship"

Commitment to Zero Harm

- To support the program charter principles
- To attend leadership program forums
- To share your experience and knowledge

The Principles that build a Zero Harm Workplace

- A zero harm policy as a core workplace principle.
- Developing industry networks
- Effective consultation
- Thinking about health and safety should be as natural as thinking about quality, profit or customer service
- A culture that empowers your people
- Healthy workers are productive workers
- Best practice rehabilitation and return to work services
- Sharing knowledge and experience within industry

Current Membership 178 and Counting

Zero Harm at Work Leadership Program members as at 11 October 2011

1. Abigroup Contractors Pty. Limited	62. Fulton Hogan Pty Ltd	123. Q-COMP
2. AE Smith (SEQ) Pty Ltd	63. Fraser Coast Regional Council	124. QMI Solutions Ltd
3. AECOM	64. Glencell Pty Ltd	125. QR Limited
4. Airconstruct H.V.A.C. Pty Ltd	65. Golding Contractors Pty Ltd	126. Queensland Alumina Limited
5. ALDI Stores (Warehouse & Distribution)	66. Gourmet Garden	127. Queensland Council of Unions
6. Annric Bulk Haulage	67. Grocon	128. Queensland Health
7. Asset Fire & Security Pty Ltd	68. Hansen Yuncken Pty Ltd	129. Queensland Master Roof Tilers Association Inc.
8. Ausenco	69. Hastings Deering (Australia) Ltd	130. Queensland Nurses' Union of Employees
9. Australian Holdings Ltd	70. Hainz	131. Queensland Trucking Association
10. Australian Country Choice Pty Ltd	71. Help Enterprises	132. R.B. Russell Transport Pty Ltd
11. Australian Industry Group	72. Hillcrest Rockhampton Private Hospital	133. RedWaste
12. Australian Inspection Logistics	73. Hindmarsh Constructions Queensland Pty Ltd	134. Risk Consulting Pty Ltd
13. Australian Manufacturing Workers' Union (QLD/NT)	74. Holcim (Australia) Pty Ltd	135. Rockhampton Regional Council
14. Australian Workers' Union	75. Holiday Inn Brisbane	136. Rocky's Own Transport Co.
15. Baulderstone	76. Home Painters Info	137. Roofing Tile Association of Australia
16. BDS People	77. Housing Industry Association (HIA)	138. RSL Care Limited
17. Bloke Logistics Pty Ltd	78. Ideal Driving School	139. SafeWork Queensland
18. BMD Constructions	79. ISS Security Pty Limited	140. Serco Borallon Correctional Centre
19. BOC Limited	80. J&D Rigging Pty Ltd	141. Services Trades Industry Fund (STIF)
20. Body Leadership Australia	81. James L. Williams (Qld) Pty Ltd	142. Siganto & Stacey Pty Ltd
21. Boral Montoro Pty Ltd	82. John Deere Limited (Australia)	143. Simon National Carriers
22. Boral Resources (Qld) Pty Ltd	83. John Holland Queensland Pty Ltd	144. Skilled
23. Bovis Lend Lease	84. John Flynn Private Hospital	145. SkillsTech Australia
24. Brisbane City council	85. Johnson Screens (Australia) Pty Ltd	146. Snap Fresh Pty Ltd
25. Builders Labourers Federation	86. Kagan Logistics Pty Ltd	147. Spiritus
26. Building Services Authority	87. Kennedy's Classic Aged Timbers	148. Stanwell Corporation Limited
27. Buildsafe Queensland Pty Ltd	88. Laing O'Rourke Australia Pty Ltd	149. St Vincent's Hospital Toowoomba Ltd
28. Centacare	89. Langs Building Supplies	150. Stoddart Group
29. Central Queensland Institute of TAFE	90. Leighton Contractors Pty Limited	151. Sunstate Cement Ltd
30. Cerebral Palsy League	91. LHMU	152. Swire Cold Storage
31. Construction, Forestry and Mining Energy Union	92. Lift Smart Australia	153. Take 5 Training Australia
32. Chamber of Commerce and Industry Queensland	93. Lutheran Education Queensland	154. Tamari Software and Technology Pty Ltd
33. Construction Safety Managers and Officers' Association Qld	94. Macmahon Contractors Pty Ltd	155. Tarong Energy
34. Converginius Pty Ltd	95. Master Builders	156. Tasman Aviation Enterprises (Queensland) Pty Limited
35. Coopers Plains Dental Group	96. Mater Health Services	157. The Queensland Transport Workers' Union
36. Coral Homes Pty Ltd	97. Matt Electric Pty Ltd	158. The Reed Group
37. Corporate Safety Integration	98. McNab Constructions	159. Thermodyne Technologies
38. CS Energy Ltd	99. Mirvac Constructions (QLD) Pty Ltd	160. Thiess Pty Ltd
39. CV Services Group	100. Mirvac Homes (Qld) Pty Ltd	161. TNT Express
40. Department of Communities	101. Mitchell Helidon	162. Toll Contract Logistics
41. Department of Community Safety	102. Mount Isa Institute of TAFE	163. Trans-Help Foundation
42. Department of Education and Training	103. Multiple Sclerosis Society of Queensland	164. Treasury Department
43. Department of Environment and Resource Management	104. Murphy Pipe and Civil	165. Tyco Fire & Security
44. Department of Infrastructure and Planning	105. MVM Legal	166. UnitingCare Queensland
45. Department of Justice and Attorney-General	106. National Electrical and Communications Association - Qld	167. VDM Construction Pty Ltd
46. Department of Public Works	107. Neal Bros NQ Pty Ltd	168. Waste Contractors & Recyclers Association of Queensland
47. Department of Transport and Main Roads	108. NEPPA Qld	169. Watpac Constructions
48. DJ Ruskin Machining & Maintenance	109. Neumann Contractors	170. Woollam Constructions
49. Downer EDI Works	110. Neumann Petroleum	171. Woolworths Limited
50. Electrical and Communications Association	111. Neumann Steel	172. WorkCover Queensland
51. Electrical Trades Union	112. North Queensland Airports Group	173. Workright Safety Solutions Pty Ltd
52. Electrostatic Coatings Pty Ltd	113. NQX Freight System	174. WorleyParsons
53. EnergeX	114. O'Donnell Griffin QLD	175. Zarb Road Transport
54. Ergon Energy	115. OneSteel Australian Tube Mills	
55. Evans Harch Pty Ltd	116. OneSteel Ltd	
56. Everhard Industries P/L	117. Orford Refrigeration	
57. Excel Concrete Pty Limited	118. Personalised Business Coaching and Solutions	
58. Fairfield Plumbing and Fire	119. Plumbers Union Qld	
59. Farmsafe Queensland Limited	120. Port of Brisbane Pty Ltd	
60. FK Gardner & Sons Pty Ltd	121. PresCare	
61. FKP Limited	122. Protech Workforce Pty Ltd	

What have we done and What's Next?

- Construction and Building Industry forum May 2009
- Premier launched the Statewide Program September 2009
- Regional forum in Rockhampton November 2009
- Construction Industry forums March 2010 & March 2011
- Transport and Storage sector forum 20 May 2010 & 14 April 2011
- Manufacturing forum 13 October 2010
- Health industry forum June 2011
- Education Sector forum October 2011
- Safe Work Australia Week October 2011/ Zero Harm award
- Case studies on-line
- Regional and supply chain forums
- Retail industry forum activation

Further information

- visit www.worksafe.qld.gov.au
- phone Infoline 1300 369 915
- sign up for eNEWS (free email subscription service) at www.worksafe.qld.gov.au.
- call Greg Lauman (07) 3006 4182

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